EXTENSION REQUEST

- Please note, the extension request is only needed for Battery-Box Systems that are not available anymore on the market: Battery-Box HV, LV and PRO
- The Extension Request is not an order and no confirmation about the availability of products
- Please do not contact EFT-Systems for questions related to availability, delivery times or prices of extensions, but contact your wholesaler / distributor as usual
- Depending on the demand, there may be longer delivery times

1. SELECT / REGISTER SYSTEM

- Log into the EFT „Online Service Center" https://support.eft-systems.de/login
- If you or the system that needs extension material is not registered yet, please do so
- Click on the „View" Button at the existing Battery-Box System that needs extension material

2. ADD EXTENSION REQUEST

- Select „Add Extension Request"
- Input the needed extension material. Also state the details of the wholesaler where you will order the material. Then confirm the Extension Request.

3. RECEIVE „EXTENSION ID"

- After the confirmation you will receive an Email with the „Extension ID".

4. ORDER AT WHOLESALER

- Order at your wholesaler in the usual way with quoting the „Extension ID"